

Board Briefs summarizes the board meetings of the Provincial Health Services Authority. It is shared via the PHSA websites to keep stakeholders informed about the activities of PHSA.

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Summary of April 21, 2016 Board Meeting

Question & Answer / Public Presentation Period

As part of its commitment to public accessibility, the board of the Provincial Health Services Authority provides opportunities for the public to schedule presentations and to ask questions of the board prior to the beginning of every open board meeting.

Developmental disabilities advocate, Joan Rush, made a presentation to suggest improvements to the Community Dental Partners Program (CDPP) and its service for adults who have developmental disabilities. Help! Teeth Hurt is a project aimed at creating a specialized dental clinic for these adults.

The BC Community Living Authority Act defines adults with developmental disabilities as having an intellectual functioning of 70 (IQ) or less on standardized intelligence tests. Many of these adults can't speak, suffer with physical disabilities or other health disorders such as seizures, and exhibit severe anxiety. They often require dental treatment under general anesthesia which requires anesthesia suites. Ms. Rush advised that there are approximately 25,000 of these adults in the province.

Adult waitlists for dental care often result in exacerbated issues by the time treatment is provided.

The goal of Help! Teeth Hurt is to make dental treatment accessible and affordable for this population. It recommends establishing a community advisory committee. Ms. Rush advised she is seeking PHSA Board support to create special needs, hospital-based dental clinic for the DDS population.

Ms. Rush advised she is developing a business case for specialized dental treatment in hospital-based dental clinics following which the Chair recommended PHSA management staff review the business case and provide Ms. Rush with feedback.

Presentations (available on request)

Observations on the Patient Experience – Blair and Jeff

Two patients from Forensic Psychiatric Services were introduced via a video production. They shared their stories and views on life as a patient in the Forensic Psychiatric Hospital. They are both members of the BC Mental Health & Substance Use Services Patient Advisory Committee. The video provides an opportunity to hear the patient's voice.

Canadian College of Health Leaders – 3M Quality Team Award

In June, the BC Cancer Agency and PHSA were awarded the Canadian College of Health Leaders 3M Health Care Quality Team Award for the BC Cancer Agency Emotional Support Transformation. The College is a national, member-driven, non-profit association dedicated to ensuring that the country's health system benefits from capable, competent and effective leadership.

The BCCA Emotional Support Transformation began in 2014 following a provincial outpatient cancer care patient experience survey. 13,000 patients and families provided feedback and gave cancer care an overall rating of 97.5 per cent. However, emotional support only scored 46.8 per cent, which is similar nationwide.

BCCA worked with its leaders and staff, and representatives from each health authority to improve this rating. Focus groups were held with patients, families and staff to explore reasons for the lower scores and create solutions. The top four solutions, prioritized by patients/families, were implemented.

BCCA partnered with the Emily Carr University of Art and Design to create an advertising campaign to promote the Emotional Support resources that are available to patients and families.

BCCA's evaluation of the program shows a significant increase in staff and patient awareness of cancerchatcanada.ca (a professional led on-line support group), cancerconnections.ca (a confidential telephone based peer support program where a patient/family is matched with a trained volunteer who has had a similar cancer experience), counselling and support groups. Patients are now rating emotional support in BC over 90 per cent compared to the 46.8 per cent that was previously received.

Committee reports

The **Quality & Access Committee** brought two items to members for approval. Both items were approved:

- Dr. Julie van Schalkwyk was appointed as Head, Department of Obstetrics & Gynecology for BC Women's Hospital.
- Four policies approved:
 - AS100: Commitment to a Culture of Patient Safety
 - AS130: "Stop the Line": Authority to Intervene to Ensure Patient Safety
 - AS140: Disclosure of Patient Safety Events
 - AS150: Critical and Non-Critical Patient Safety Event Management and Review

The **Governance & Human Resources Committee** brought two items to members for approval. Both items were approved:

- Following consultation with employees, leaders, patients and visitors, a revised Mission, Vision and Values was developed for PHSA.
- The Governance and Human Resources Committee conducted its annual review of Board Governance Guidelines and Policies. The following 6 Terms of Reference were brought forward for approval:

- Board Chair
- President & CEO
- Board of Directors
- Officers of the Board
- Director
- Governance & Human Resources Committee

The **Finance Committee** provided two items for information:

The Children's & Women's redevelopment project Phase II is in the "Issued for Construction Documents" phase. It is anticipated to be completed in July 2016 which allows sufficient time for Affinity to complete the post 100% construction documents work and integrate the output into the "Issued for Construction Drawings" phase. The Phase III Business Case has been reviewed by the Treasury Board.

Management performed a review of the bank accounts and ensured all inactive accounts have been closed. In addition, PHSA Finance performed a review of the account signatories for each of the accounts.

The **Audit Committee** brought two items to members for approval. Both items were approved:

Price Waterhouse Coopers has been reappointed to provide audit services to PHSA and its consolidated entities for the 2016/17 fiscal year.

The Financial Statements for the year ended March 31, 2016 were approved for the following entities:

- Provincial Health Services Authority;
- Children's and Women's Health Centre of British Columbia Branch;
- British Columbia Cancer Agency Branch;
- British Columbia Centre for Disease Control and Prevention Society Branch;
- British Columbia Mental Health Society Branch;
- British Columbia Transplant Society Branch.

The **Research Committee** reported on one item:

The Research Committee received a presentation from Dr. Gina Ogilvie on a Women's Health Research Symposium organized by PHSA's Women's Health Research Institute. Dr. Ogilvie holds a Canada Research Chair in Global Control of HPV related diseases and prevention, and is the interim Executive Director of the Women's Health Research Institute.

The full-day symposium, which took place April 27, 2016 in Vancouver, highlighted leading-edge women's health research taking place in BC and provided a forum to explore issues that are central to elevating women's health research in the province.

In addition to attracting women's health researchers and trainees from across the province, the symposium brought together key stakeholders including the BC Ministry Health, universities (including representatives from SFU and the Vice-Provost Health and Dean of Medicine for UBC), research hospitals, health authorities, and provincial funders and research support organizations including the Michael Smith Foundation for Health Research, Genome BC and PopData BC.

Next Meeting of the board in public is scheduled for August 25, 2016 in Vancouver.